



#### WERCCING for a Living

THE RESULTS OF MISSOURI'S WORKFORCE AND ECONOMIC RESEARCH FOR CARE CAREERS STUDY NASDDDS Fall Conference November 21, 2024



### Today's Presenters



**Angie Brenner** 

Deputy Division Director, Administration at Missouri Department of Mental Health, Division of Developmental Disabilities







Jeff Payne
Senior Associate,
Mercer Government Human Services Consulting





#### Agenda

- (Not Just) WERCCing for the Weekend
- National DSP Workforce Demand
- Missouri WERCCS
- Current Missouri Efforts
- Immediate Opportunities
- Question and Answer





## (Not Just) WERCCing for the Weekend



WHAT DOES IT LOOK LIKE WHEN DSPS ARE NOT AVAILABLE?



WHY IS THIS IMPORTANT?



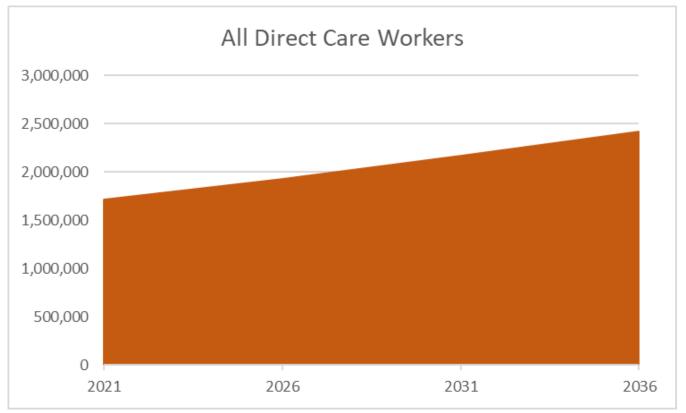
**MO STORIES** 





#### National DSP Workforce Demand

Long-Term Services and Support: Demand Projections, 2021-2036 (hrsa.gov)





https://dmh.mo.gov/dev-disabilities MISSOURI DEPARTMENT OF MENTAL HEALTH



#### MO WERCCS

- Continue to review and make efforts to increase DSP wages
- Consider training equivalencies to maximize employability of DSPs across all programs, divisions and Departments
- Expand the use of assistive technology to stretch/extend the current direct care workforce.
  - https://dmh.mo.gov/media/pdf/mo-workforce-and-economic-research-care-careers-study





#### WERCCS DSP Career Path Proposal

Uncertified Direct Care	Certified Direct Care	Manager	Licensed Clinical
Personal Care Attendant	Employment Specialist	DSP Supervisor	RBT
Support Broker	Skills Development Trainer	House Manager/Supervisor	LaBA, LBA
Adult Day Care	Nurse's Aide	Case Manager	Psychologist
Homemaker/Chore	Medication Tech	Program Director	Nurse (BSN, ADN, LPN, RN)
Respite	Medication Aide	AFL Director	20 Managar

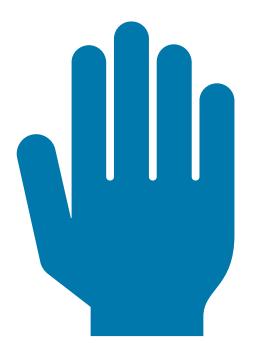


Training Equivalencies

Uncertified Direct Care	Certified Direct Care	Manager	Licensed Clinical
Personal Care Attendant	Employment Specialist	DSP Supervisor	RBT
Support Broker	Skills Development Trainer	House Manager/Supervisor	LaBA, LBA
Adult Day Care	Nurse's Aide	Case Manager	Psychologist
Homemaker/Chore	Medication Tech	Program Director	Nurse (BSN, ADN, LPN, RN)
Respite	Medication Aide	AFL Director	



#### Audience Participation Exercise



- Ask attendees to prioritize the following workforce stabilization strategies.
  - ! Increase wages/bonus payments
  - Benefits
  - Career ladder/pathways
  - Educational stipend/scholarships
  - Mentoring/shadowing
  - Enhance existing training curricula
  - ! Internship/apprenticeship
  - Increase self-directed options and family caregiving
  - Encourage increased use of assistive technology





## Direct Care Workforce Talent Pipeline and Career Pathways

Building upon the success of previous investments and current initiatives/ programs, including Missouri's establishment of the nation's first Direct Support Professional Apprenticeship program and workforce value-based payment strategies through the expansion of the educational platform and future career pathway opportunities to employers and educational partners in the state.

- Current Initiatives and Programs
  - Direct Support Professional Apprenticeship
  - OSP Training Standards, Platform and Value Based Payment
- Direct Care Workforce Expansion and Long-Term Goals
  - Talent Pipeline
  - Training Portability
  - Career Pathways





## Direct Care Workforce Talent Pipeline and Career Pathways

**Direct Care Workforce** — Expansion and Long-Term Goals

**Talent Pipeline:** Integration of current Direct Support Professional education into the K-12 educational system.

#### **Pilot: Partners and Development**

- Missouri Department of Mental Health
- Missouri Department of Elementary and Secondary Education
- K-12 Health Sciences Programs (voluntary participation): Inclusion of career path overview and training curriculum web-based platform
- OMH Provider Partners (voluntary participation): Host Apprenticeship and Job Exploration Sites for local school districts.





### Immediate Opportunities

- Inventory and compare existing training requirements
- Ollect and evaluate curriculum content looking for equivalencies and overall accessibility of content
- Page credentialing authorities and educate about DSP workforce needs and cultivate their support that represents diversity of prospective workforce and people supported
- Include K-12, Veterans Administration, Vocational rehabilitation as well as DD and AD divisions and agencies





#### Questions?







# SERVING, EMPOWERING AND SUPPORTING MISSOURIANS TO LIVE THEIR BEST LIVES.